

Diana Naser HEALTHCARE OPERATIONS MANAGEMENT BC Survey - Results 2023 Fall II (8 week II), HEALTHCARE OPERATIONS

Dear Instructor,

Below are the 2023 Fall II (8 week II) survey results for "HEALTHCARE OPERATIONS MANAGEMENT".

The overall indicator is listed first.

The second part of the analysis lists the average values of all individual questions.

Comments are listed at the report's end.

If you have any further questions, please reach out to a member of PIER.

Best regards,

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Diana Naser 2023 Fall II (8 week II) HEALTHCARE OPERATIONS MANAGEMENT (MHSM3345 40232E) No. of responses = 3



Survey Results 3. Level of Agreeance: 3.1) Instructions for course activities and assignments n=3 av.=5 strongly disagree strongly agree were clear. md=5 50 dev.=0 0% 0% 0% 0٩ 0 5 3.2) The workload in this course was well distributed 100 n=3 strongly disagree strongly agree av.=5 md=5 throughout the term. 50 dev.=0 0 5 3.3) The course was delivered as outlined in the syllabus. n=3 strongly disagree strongly agree av.=5 md=5 50 dev.=0 0% 0 5 3.4) Assessments/exams were based on material 100 n=3 strongly disagree strongly agree covered in assignments, readings, lectures, videos, 679 av.=4.7 md=5 group activities, etc. 50 dev.=0.6 0 3.5) The instructor made learning relevant to my field of 100 n=3 strongly disagree strongly agree av.=5 md=5 study, career, or degree. 50 dev.=0 0 5 3.6) The instructor used a variety of instructional n=3 av.=5 strongly disagree strongly agree methods (examples: group discussions, student md=5 presentations, student activities, lab activities, online 50 dev.=0 discussions, video assignments, case studies, etc.) 0٩ 0% 0 5 3.7) The instructor provided timely feedback on my 100 n=3 strongly disagree strongly agree av.=5 assignments. md=5 50 dev.=0 0 5 3.8) The instructor exhibited professional behavior, 100 n=3 strongly disagree strongly agree treated students respectfully, and used appropriate av.=5 md=5 language during class. 50 dev.=0 0% 0٩ 0% 0 2 4 5

3.9)	The instructor provided grades within the stated strong timeframe.	ly disagree	100 50 0	0%	0%	0% 3	0%	5	strongly agree	n=3 av.=5 md=5 dev.=0
3.10)	The instructor was accessible to answer questions and explain material outside of class according to office hours.	ly disagree	100 50 0	0% 1	0% 2	0% 3	0% 4	5	strongly agree	n=3 av.=5 md=5 dev.=0
4.	Overall Satisfaction With This Course:									
4.1)	Please rate your overall satisfaction with the learning very D very D	Dissatisfied	100 50 0	0%	0%	0% 3	33%	67% 5	Very Satisfied	n=3 av.=4.7 md=5 dev.=0.6
5.	Course Recommendation:									
5.1)	How likely are you to recommend this course with ve this instructor to a friend?	ery Unlikely	100 50 0	0%	0%	0% 3	0%	100%	Very Likely	n=3 av.=5 md=5 dev.=0
7.	Student Demographics:									
7.1)	How many credits have you completed toward your degree or	certifica	ate?							
	0 - 30 complete	ed credits							33.3%	n=3
	31 - 60 complete								33.3%	
	61 - 90 complete				_				0%	
	91 + complete	d credits							33.3%	
7.2)	This course is instructed as:									
	a face-to-fac	course							0%	n=3
	a hybrid/blended course (a combination of face-to-face and online in								0%	
	an online synchronous (students are required to participate online at a spec	cific time)							33.3%	
	an online asynchronous (students view course materials at a	any time)							66.7%	
7.3)	This term I am currently enrolled in:									
	5 or less cre	dit houre							0%	n=3
		edit hours			_				33.3%	
	9 - 11 cre								0%	
	12 or more cre								66.7%	

7.4)	My	current	major	is:
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Bachelor of Applied Technology (BAT)) 100%	n=3
Associate of Arts or Multi-Disciplinary Degree (AA)	0%	
Associate of Arts in Teaching (AAT)	0%	
Associate of Science (AS)	0%	
Associate of Applied Science (AAS) in a technical area	0%	
Certificate in a technical area	0%	
^{7.5)} I am currently a high school student taking college courses.		
Yes	0%	n=3
No) 100%	

Comments Report

6. Open Response:

- ^{6.1)} What are the strengths of this course?
- I liked the simulation game. It really helped to strengthen my understanding of the operations process.
- Lots of resources provided.
- Teamwork
- ^{6.2)} What changes would you recommend that would improve this course?
- I would recommend that the simulations be shorter since a couple of them lasted over 3 hours.
- No changes at all, except maybe a project mentor.
- Tutorials on how to use excel for some of the more involved sections.
- ^{6.3)} Any further, constructive comments?
- Dr. Naser is a great instructor. She is always willing to work with you and is very understanding of the work-life balance.

n/a