



Diana Naser  
HEALTHCARE OPERATIONS MANAGEMENT

## BC Survey - Results 2023 Fall II (8 week II), HEALTHCARE OPERATIONS

Dear Instructor,

Below are the 2023 Fall II (8 week II) survey results for "HEALTHCARE OPERATIONS MANAGEMENT".

The overall indicator is listed first.

The second part of the analysis lists the average values of all individual questions.

Comments are listed at the report's end.

If you have any further questions, please reach out to a member of PIER.

Best regards,

Robert Wood  
Assistant Research Analyst  
Brazosport College  
500 College Drive  
Lake Jackson, TX 77566  
(979)-230-3189  
robert.wood@brazosport.edu

Diana Naser  
2023 Fall II (8 week II)  
HEALTHCARE OPERATIONS MANAGEMENT (MHSM3345 40232E)  
No. of responses = 3



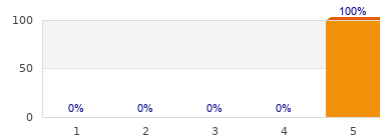
## Survey Results

### 3. Level of Agreeance:



3.9) The instructor provided grades within the stated timeframe.

strongly disagree

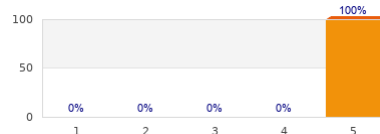


strongly agree

n=3  
av.=5  
md=5  
dev.=0

3.10) The instructor was accessible to answer questions and explain material outside of class according to office hours.

strongly disagree



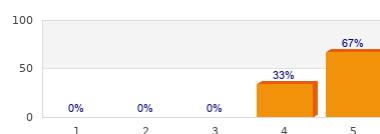
strongly agree

n=3  
av.=5  
md=5  
dev.=0

#### 4. Overall Satisfaction With This Course:

4.1) Please rate your overall satisfaction with the learning experience in this course.

Very Dissatisfied



Very Satisfied

n=3  
av.=4.7  
md=5  
dev.=0.6

#### 5. Course Recommendation:

5.1) How likely are you to recommend this course with this instructor to a friend?

Very Unlikely



Very Likely

n=3  
av.=5  
md=5  
dev.=0

#### 7. Student Demographics:

7.1) How many credits have you completed toward your degree or certificate?

0 - 30 completed credits  33.3%

31 - 60 completed credits  33.3%

61 - 90 completed credits  0%

91 + completed credits  33.3%

n=3

7.2) This course is instructed as:

a face-to-face course  0%

a hybrid/blended course (a combination of face-to-face and online instruction)  0%

an online synchronous (students are required to participate online at a specific time)  33.3%

an online asynchronous (students view course materials at any time)  66.7%

n=3

7.3) This term I am currently enrolled in:

5 or less credit hours  0%

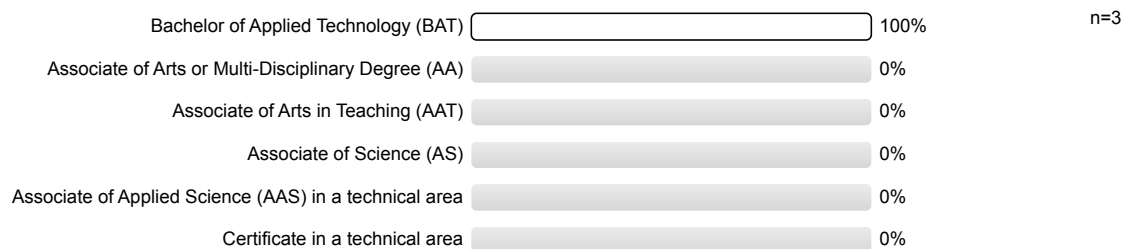
6 - 8 credit hours  33.3%

9 - 11 credit hours  0%

12 or more credit hours  66.7%

n=3

7.4) My current major is:



7.5) I am currently a high school student taking college courses.



## Comments Report

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### 6. Open Response:

6.1) What are the strengths of this course?

- I liked the simulation game. It really helped to strengthen my understanding of the operations process.
- Lots of resources provided.
- Teamwork

6.2) What changes would you recommend that would improve this course?

- I would recommend that the simulations be shorter since a couple of them lasted over 3 hours.
- No changes at all, except maybe a project mentor.
- Tutorials on how to use excel for some of the more involved sections.

6.3) Any further, constructive comments?

- Dr. Naser is a great instructor. She is always willing to work with you and is very understanding of the work-life balance.
- n/a